

# **Southwestern Tennis Services**

## **Terms & Conditions**

Two days prior to any lesson scheduled, a deposit of 50% of purchased package is required. Cash, e-transfer, cheque and credit are all available forms of payment with Southwestern Tennis Services. \*Please be advised that anyone choosing to pay with credit card, there will be a 5% Service Fee put on top of total price.\*

## **Weather Policy**

In case of inclement weather conditions, lessons will be postponed or rescheduled based on customer's discretion and location. We try to keep an eye on the weather everyday in order to determine if a lesson can be scheduled or if it has to be postponed.

## **Cancellation Policy**

In the case of a lesson cancellation, there will be a \$25.00 Cancellation Fee applied without notice. The fee will be applied only if the customer neglects to notify their coach within 24 hours of the scheduled lesson.

## **Satisfaction Guaranteed!**

The FIRST lesson is \$35.00. If the customer is not satisfied they will be given their money back, no questions asked. Any lessons scheduled following the first lesson will be priced at regular price.

Anyone who chooses to pay with credit card will have a 5% service fee added.